



Parts-People.com

3106 Industrial Terrace  
Austin, Texas 78758-7616  
www.parts-people.com

## Business to Business Service Discount Plan Setup

<b>Company Name</b>		
<b>Contact Name</b>		
<b>Street Address:</b>		
<b>City:</b>	<b>State:</b>	<b>Zip:</b>

Are You a Computer Repair Shop?                      Yes                      No

Have you ever done business with us before?                      Yes                      No

Are you interested in Parts-People.com servicing ALL of your Dell Laptops?                      Yes                      No

How many laptops do you plan to send to us for service?      \_\_\_\_\_ qty (monthly)

We specialize in Dell laptop parts and service. We have over 50 thousand replacement parts for Dell laptops in stock. Our service technicians have been specially trained on Dell laptop exclusively. We do not work on any other manufacturers. We can perform board level repairs including DC power jack, IC chips, some power shorts, and many services that require and expert solder technician. There are two service plans available for depending upon volume.

**145 Service Plan**    If you plan to send us less than 10 Dell laptops per month, you will save 10% off parts, labor, and return shipping

**569 Service Plan**    If you plan to send us 10 or MORE Dell laptops per month, you will save 20% off parts, labor, and return shipping

**Plans Includes:**

- Expedited service with a standard 2-BUSINESS-DAY turnaround. (regularly 5-DAYS)
- Discounts on parts, labor, and return shipping.
- No Contracts
- 90 Day Warranty

What discount plan are you interested in?                      145 plan                      (save 10%)                      569 plan                      (save 20%)

Signature \_\_\_\_\_ Date \_\_\_\_\_

### Warranty Information

**90 Day Parts and Labor Warranty**

Every laptop repair includes a 90 day warranty on parts and labor; if the product we installed or the original problem reappears within 90 days of invoice date we will repair it at no charge to you.

If you have a problem, please notify us as soon can. We will need a new service form filled out. Please note your original repair-id number on the new service request. Ship the laptop back to us. Upon our receipt of your package, you will receive a notification of receipt via and a technician will start on it right away.



**Parts-People.com, INC**

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3106 Industrial Terrace  
Austin, TX 78758-7616

Phone: 512-339-1990  
Fax: 512-339-1996

## **B2B Service Plan FAX Cover Sheet**

Please fill out the B2B form completely, and signature at the bottom.

Please send faxes to 512-339-1996.

Once this is received, we will review it and fax back a confirmation with your discount code.

**Date** \_\_\_\_\_

**Company Name** \_\_\_\_\_

**Contact Name** \_\_\_\_\_

**Fax Number** \_\_\_\_\_